



RTI Technologies, Inc.
10 Innovation Drive
York, PA 17402 USA

E-mail: rti@rtitech.com
Toll Free: 800-468-2321
Phone: 717-840-0678
Fax: 717-755-8304

The following RTI Warranties apply only to equipment in the USA

Special RTI Warranties are offered outside the USA

- RTI Disclaimer
- 1 Year Warranty
- 2 Year Warranty
- 5 Year Warranty
- NitroPro Warranty



If an RTI service center is dispatched a third time for the same problem and is unable to successfully make repairs, RTI will replace the product with a new product of the same type, free of charge. This coverage is honored for two years from date of original product purchase. An RTI Service Center or RTI Representative must witness symptom(s) of product malfunction. This guarantee covers only warrantable issues, not those from misuse, abuse or improper operation.



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RTI One-Year Limited Warranty

During the One-Year Warranty period for covered RTI Equipment, RTI is totally responsible for costs associated with parts and labor for repairs needed because of defects in material and/or workmanship. RTI is not responsible for the costs associated with repairs needed because of improper use, or a lack of normal maintenance. RTI's goal is to minimize downtime of the covered product.

The end-user Customer is responsible to **ASSIST AND PARTICIPATE** with RTI Tech Support in the over-the-phone diagnosis process of:

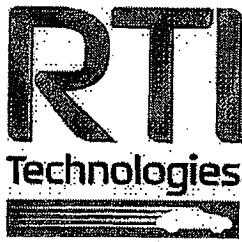
- A) Determining that a legitimate failure has occurred and that the complaint is not just the result of inadequate training and/or improper use that could be easily remedied by over-the-phone instructions.
- B) Determining the nature of the failure and that it is reasonable for RTI Tech Support to judge over the phone that the failure is warrantable.
- C) Determining the parts necessary to make the repairs so that those parts can be shipped by Overnight Delivery at RTI's expense if the failure is warrantable.

During the One Year Warranty period for failures that are deemed by RTI to be warrantable, RTI is totally responsible for providing Field Repair Service and/or Loaner Replacement Product when appropriate within a reasonable period of time after a warrantable failure is reported. Field Repair Service is generally available in all areas within 100-150 miles of major metropolitan areas of the US. A reasonable period of time will depend on the location of the customer and the time of the year. RTI maintains a large networks of Service Providers in the US. When Field Repair Service is needed, in most locations near a major US metropolitan area, and during most times of the year, a reasonable period of time for Field Service is 24-48 hours after parts are received by the Customer. When Loaner Replacement Product is deemed to be appropriate, a reasonable period of time is 48-72 hours after the failure is deemed by RTI to be warrantable. When Loaner Replacement Product is deemed to be appropriate under this warranty because the Customer is more than 100-150 miles from a major metropolitan area in the US, RTI shall make the repairs at RTI's factory location and shall be responsible for the cost of transportation of the Loaner unit only. There is no charge to the Customer for the use of the Loaner unit.

Since repair parts from RTI will normally arrive the next day after the Customer reports a failure, the Customer may at his sole option and discretion, choose to make the necessary repairs, with over-the-phone support from RTI Tech Support so as to minimize downtime. In such case, RTI will compensate the Customer or the Customer's employee as appropriate for the time necessary to make repairs if the failure is covered by warranty.

It is the Customer's responsibility to maintain the RTI covered Equipment according to instructions in RTI's Operations Manual for the covered product as well as to operate the equipment in a commercially reasonable manner as generally described in the RTI Operations Manual. RTI provides free Technical Support over toll-free telephone lines in the US to assist the customer in this regard for the life of the covered product.

The Customer should review the legal Warranty Disclaimer for more details of coverage and limitations.



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RTI Two-Year Limited Warranty

During the Two-Year Warranty period for covered RTI Equipment, RTI is totally responsible for costs associated with parts and labor for repairs needed because of defects in material and/or workmanship. RTI is not responsible for the costs associated with repairs needed because of improper use, or a lack of normal maintenance. RTI's goal is to minimize downtime of the covered product.

The end-user Customer is responsible to **ASSIST AND PARTICIPATE** with RTI Tech Support in the over-the-phone diagnosis process of:

- A) Determining that a legitimate failure has occurred and that the complaint is not just the result of inadequate training and/or improper use that could be easily remedied by over-the-phone instructions.
- B) Determining the nature of the failure and that it is reasonable for RTI Tech Support to judge over the phone that the failure is warrantable.
- C) Determining the parts necessary to make the repairs so that those parts can be shipped by Overnight Delivery at RTI's expense if the failure is warrantable. The Customer also has the option of requesting that RTI assume the Customer's responsibility as outlined in A-C above, but the cost for such field training and/or field diagnosis-only service assistance is not covered by RTI's Warranty unless the failure is later deemed by RTI to be a warrantable failure.

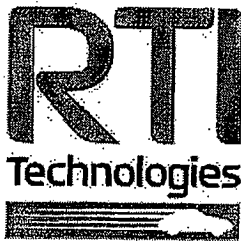
During the Two Year Warranty period for failures that are deemed by RTI to be warrantable, RTI is totally responsible for providing Field Repair Service and/or Loaner Replacement Product when appropriate within a reasonable period of time after a warrantable failure is reported. Field Repair Service is generally available in all areas within 100-150 miles of major metropolitan areas of the US. A reasonable period of time will depend on the location of the customer and the time of the year. RTI maintains a large networks of Service Providers in the US. When Field Repair Service is needed, in most locations near a major US metropolitan area, and during most times of the year, a reasonable period of time for Field Service is 24-48 hours after parts are received by the Customer. When Loaner Replacement Product is deemed to be appropriate, a reasonable period of time is 48-72 hours after the failure is deemed by RTI to be warrantable. When Loaner Replacement Product is deemed to be appropriate under this warranty because the Customer is more than 100-150 miles from a major metropolitan area in the US, RTI shall make the repairs at RTI's factory location and shall be responsible for the cost of transportation of the Loaner unit only. There is no charge to the Customer for the use of the Loaner unit.

Since repair parts from RTI will normally arrive the next day after the Customer reports a failure, the Customer may at his sole option and discretion, choose to make the necessary repairs, with over-the-phone support from RTI Tech Support so as to minimize downtime. In such case, RTI will compensate the Customer or the Customer's employee as appropriate for the time necessary to make repairs if the failure is covered by warranty.

It is the Customer's responsibility to maintain the RTI covered Equipment according to instructions in RTI's Operations Manual for the covered product as well as to operate the equipment in a commercially reasonable manner as generally described in the RTI Operations Manual. RTI provides free Technical Support over toll-free telephone lines in the US to assist the customer in this regard for the life of the covered product.

The Customer should review the legal Warranty Disclaimer for more details of coverage and limitations. The Two-Year Limited Warranty is an extension of the standard One-Year Warranty as defined. The Two-Year Warranty must be approved by RTI. It is the Customer's responsibility to contact RTI's Tech Support within 90 days after the date of delivery to verify that the Two-Year Warranty is registered, accepted and valid.

035-80475-00



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RTI Five-Year Limited Warranty

During the first two years of the warranty period the standard terms, conditions and policies as defined in the RTI Two-Year Limited Warranty apply. Generally, this includes parts, freight and labor.

During the third, fourth and fifth years of the warranty period the standard terms, conditions and policies of the RTI Two-Year Limited Warranty continue to apply except as modified specifically below:

- 1) **Coverage:** For the third, fourth and fifth years of the warranty period, only parts and freight are covered. Labor is not covered for the third, fourth and fifth years of the warranty period. RTI will, however, continue to offer free trouble-shooting and repair guidance through its technical service department over toll-free telephone lines for the life of the product.
- 2) **Maintenance:** In order for the Five-Year Warranty to be effective, the customer is required to replace the filters at least once per year every year beginning in the second year of equipment operation. Proof of purchase and annual replacement of the filters will be required for the Five-Year Warranty to be effective. Failure to maintain the machine as prescribed herein will result in the Five-Year Warranty coverage being declared void.
- 3) **Vacuum Pumps:** There is no limitation on the coverage for replacement parts related to warrantable failures, except in the case of rotary vane vacuum pumps. For Five-Year Warranty coverage to be provided, a factory inspection of the pump is required in order to determine that the failure is/was caused by defects in material and/or workmanship and not caused by a failure to maintain. This limitation is necessary for rotary vane vacuum pumps because of the possibility that a failure of the pump may be caused by improper operation or maintenance, specifically improper lubrication and/or lack of oil at some time during the life of the pump. The customer shall be responsible for the cost of transportation of the pump to RTI's factory location for the purpose of inspection. Failure to agree to send the pump to RTI for inspection will result in the Five-Year Warranty for this part to be declared void.
- 4) **Registration of Warranty:** The customer must contact RTI's Technical Support Department (800-468-2321, ext. 259) within 90 days of the date of delivery to verify that the Five-Year Warranty is registered, accepted and valid. Failure to register the warranty will result in the Five-Year Warranty being declared void.
- 5) **General:** It is the Customer's responsibility to maintain and operate the covered equipment in a commercially reasonable manner as generally described in the RTI Operation Manual. RTI provides free Technical Support over toll-free telephone lines in the US to assist the customer in this regard for the life of the covered product. The Customer should review the legal Warranty Disclaimer for more details of coverage and limitations. The Two-Year Warranty is an extension of the standard One-Year Warranty as defined. The Five-Year Warranty is an extension of the Two-Year Warranty.



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RTI Five-Year NitroPro Limited Warranty

(Applies only to NitroPro Equipment owned and operated in North America)

RTI warrants to the original Purchaser the NitroPro to be free from defects in materials and workmanship as follows:

Year One - RTI is responsible for costs associated with parts and labor for repairs needed because of defects in material and/or workmanship. RTI is not responsible for costs associated with repairs needed because of improper use or a lack of normal maintenance. The goal of RTI is to minimize downtime of the covered product.

Year Two through Year Five - RTI is responsible for costs associated with parts only for repairs needed because of defects in material and/or workmanship. See special warranty conditions below for the Nitrogen membrane.

The Purchaser must participate and assist RTI Technical Support during an over-the-phone diagnosis process of:

- A) Determining that a legitimate failure has occurred and that the complaint is not just the result of inadequate training and/or improper use that could be easily remedied by over-the-phone instructions.
- B) Determining the nature of the failure and that it is reasonable for RTI Technical Support to judge over the phone that the failure is warrantable.
- C) Determining the parts necessary to make the repairs so that those parts can be shipped by overnight delivery at the expense of RTI if the failure is warrantable.

During the One Year Warranty period, RTI is totally responsible for providing Field Repair Service and/or Loaner Replacement Product when appropriate within a reasonable period of time after a warrantable failure is determined. Field Repair Service is generally available in all areas within 100 miles of major metropolitan areas in the USA. A reasonable period of time will depend on the location of the Purchaser and the time of the year. RTI maintains a large network of Service Providers in the USA. When Field Repair Service is needed, in most locations near a major USA metropolitan area, and during most times of the year, a reasonable period of time for Field Service is 24 to 48 hours after parts are received by the Purchaser. When Loaner Replacement Product is deemed to be appropriate, a reasonable period of time is 48 to 72 hours after the failure is deemed by RTI to be warrantable. When Loaner Replacement Product is deemed to be appropriate under this warranty because the Purchaser is more than 100 miles from a major metropolitan area in the USA, RTI shall make the repairs at the RTI factory location and shall be responsible for the cost of transportation of the Loaner unit only. There is no charge to the Purchaser for the use of the Loaner unit.

Since repair parts from RTI will normally arrive the next day after the Purchaser reports a failure, the Purchaser may at his sole option and discretion, choose to make the necessary repairs, with over-the-phone support from RTI Technical Support so as to minimize downtime. In such case, RTI will compensate the Purchaser, as appropriate, for the time necessary to make repairs if the failure is covered by warranty.

It is the responsibility of the Purchaser to operate and maintain RTI equipment according to instructions in the RTI Operation Manual for the covered product. RTI provides free technical support over toll-free telephone lines in the USA to assist the Purchaser in this regard for the life of the covered product.

The Purchaser should review the legal Warranty Disclaimer (Page 2) for more details of coverage and limitations.

Warranty of Nitrogen Membrane

RTI specifically warrants to the original Purchaser the Nitrogen Membrane in the NitroPro to be free from defects in materials and workmanship for a period of five years. To maintain this warranty, filters must be replaced annually or sooner if indicator on water filter moves into the red area. Failure to change filters as indicated will void the warranty and may destroy the Nitrogen Membrane. Proof of filter replacement according to RTI's recommendations is required; replacement filter kits provided by RTI will contain a serialized label which should be applied to the maintenance log on the unit as proof of proper filter maintenance. Purchaser is responsible for the purchase and installation of any replacement membrane, as well as return of the original membrane to RTI for evaluation. Upon inspection, if it is confirmed that the failure is due to a defect in materials or workmanship and not improper use or lack of proper maintenance, RTI will reimburse Purchaser for the price paid for the replacement membrane.

WARRANTY DISCLAIMER FOR PRODUCTS OF RTI TECHNOLOGIES, INC.

1. MANUFACTURER'S WARRANTY

This is to certify that RTI Technologies, Inc. (RTI) warrants to the first retail Purchaser only, the described new product manufactured by it to be free from defects in materials and workmanship, when properly maintained, **under normal use and service for a period of FIVE YEARS** (See paragraph 3 below and Limited NitroPro Warranty on Page 1). All spare parts supplied by RTI will have a 90 day warranty. This warranty includes the reasonable cost of parts and materials as well as non-overtime labor. RTI shall be the sole judge of whether failure is warrantable.

2. PURCHASER'S REMEDY

Purchaser's sole and exclusive remedy under this warranty shall be limited to the repair or replacement, at RTI's option, of any defective part of the product. Purchaser shall call RTI Technical Support (800-468-2321) with complaints. Technical Support will assist Purchaser in diagnosing the problem and will immediately ship replacement parts for installation by Purchaser if so requested. If Purchaser requests factory service, repairs under this warranty shall only be made at a location designated by RTI.

3. DURATION

This warranty will expire Five years from date of delivery to the first retail purchaser.

4. PURCHASER'S DUTIES

- (a) Register product with RTI by returning completed Warranty Registration within 90 days of delivery of unit.
- (b) Transportation Expense: Transportation expenses to and from RTI are to be borne by the Purchaser.
- (c) Notice of breach: Purchaser shall give written notice to RTI of any alleged refusal or failure of the RTI to repair or replace as promised by this warranty no later than fifteen (15) days after the Purchaser learns of such alleged failure or refusal.

5. DISCLAIMER

THE EXPRESS WARRANTY HEREIN IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. NO IMPLIED WARRANTY OF MERCHANTABILITY IS MADE AND THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

6. EXCLUSIONS

The warranty and obligations stated here shall not apply to:

- (a) Any product not registered within 90 days of delivery.
- (b) Any product repaired or altered without prior approval of RTI so as to affect adversely its stability or reliability.
- (c) Any product subjected to misuse, abuse or accident as well as products used in a manner contrary to written instructions or normal operating procedure.
- (d) Any damage to product during original shipment or subsequent shipments to RTI's facility for service.
- (e) Portions of products which are subject to warranties, if any, given by their manufacturers. RTI does not adopt these warranties.

6. EXCLUSIONS (Continued)

- (f) Parts, accessories or other items manufactured by others which are used or installed on the product as a result of Purchaser's specifications.
- (g) Used items furnished by the Purchaser for installation on the product.
- (h) Items which are not defective, but must be replaced during the warranty period as a result of fair wear and tear or scheduled maintenance.
- (i) Hoses, couplings, gaskets and O-rings carry a ninety (90) day warranty.
- (j) Filters are considered consumables and are not covered by any warranty.

7. EXCLUSION OF LOST PROFITS AND OTHER CONSEQUENTIAL DAMAGES

RTI will have no liability for any lost profit, cargo loss, usage loss or other consequential damages alleged to have been caused by any defect in the product or any failure of RTI to meet any obligation under this agreement including the obligation to repair and replace set forth in Paragraph 2 above.

8. LIMITATIONS OF ACTIONS

No action for breach of this warranty shall commence more than one year after the accrual of the cause of action.

9. MERGER

This written warranty is the complete, final and exclusive agreement of the parties with respect to the quality or performance of the goods and any and all warranties and representations, except warranty extensions, if any, in writing as applicable.

10. NO ORAL MODIFICATIONS OR WAIVERS

No modification of this warranty or waiver of its terms shall be binding on either party unless approved in writing by an authorized official of the party.

11. GOVERNING LAW

This warranty and the rights and duties of the parties under this warranty shall be governed by the laws of Pennsylvania, the state of RTI's principle place of business.



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WARRANTY DISCLAIMER FOR PRODUCTS OF RTI TECHNOLOGIES, INC.

1. MANUFACTURER'S WARRANTY

This is to certify that RTI Technologies, Inc. (Manufacturer) warrants to the first retail purchaser only, the described new product manufactured by it to be free from defects in materials and workmanship, when properly maintained, **under normal use and service for a period of ONE YEAR** (See paragraph 3 below). All spare parts supplied by Manufacturer will have a 90 day warranty. This warranty includes the reasonable cost of parts and materials as well as non-overtime labor. The Manufacturer shall be the sole judge of whether failure is warrantable.

2. PURCHASER'S REMEDY

Purchaser's sole and exclusive remedy under this warranty shall be limited to the repair or replacement, at Manufacturer's option, of any defective part of the product. Purchaser shall call Manufacturer's Technical Service (800-468-2321) with complaints. Technical Service will assist Purchaser in diagnosing the problem and will immediately ship replacement parts for installation by Purchaser if so requested. If Purchaser requests Factory service, repairs under this warranty shall only be made at a location designated by Manufacturer.

3. DURATION

This warranty will expire One (1) year from date of delivery to the first retail purchaser.

4. PURCHASER'S DUTIES

- (a) Register product with Manufacturer by returning completed Warranty Registration within 90 days of delivery of unit.
- (b) Transportation Expense: Transportation expenses to and from the Manufacturer's facility are to be borne by the Purchaser.
- (c) Notice of breach: Purchaser shall give written notice to the Manufacturer of any alleged refusal or failure of the Manufacturer to repair or replace as promised by this warranty no later than fifteen (15) days after the Purchaser learns of such alleged failure or refusal.

5. DISCLAIMER

THE EXPRESS WARRANTY HEREIN IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. NO IMPLIED WARRANTY OF MERCHANTABILITY IS MADE AND THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

6. EXCLUSIONS

The warranty and obligations stated here shall not apply to:

- (a) Any product not registered within 90 days of delivery.
- (b) Any product repaired or altered without prior approval of Manufacturer so as to affect adversely its stability or reliability.
- (c) Any product subjected to misuse, abuse or accident as well as products used in a manner contrary to written instructions or normal operating procedure.
- (d) Any damage to product during original shipment or subsequent shipments to Manufacturer's facility for service.
- (e) Portions of products which are subject to warranties, if any, given by their manufacturers. Manufacturer does not adopt these warranties.

6. EXCLUSIONS (Continued)

- (f) Parts, accessories or other items manufactured by others which are used or installed on the product as a result of Purchaser's specifications.
- (g) Used items furnished by the Purchaser for installation on the product.
- (h) Items which are not defective, but must be replaced during the warranty period as a result of fair wear and tear or scheduled maintenance.
- (i) Hoses, field service couplings, gaskets and O-rings carry a ninety (90) day warranty.
- (j) Filters, vacuum pump oil and compressor oil are considered consumables and are not covered by any warranty.
- (k) The Warranty may be considered void if evidence of any refrigerant system sealer is found in any of the internal components of an RTI recovery/recycling machine.
- (l) Refrigerant loss is not covered. The Purchaser is responsible for detecting system leaks and advising the Manufacturer of same if warrantable repair is required.
- (m) Calibration of equipment, having integrated solid-state controls and load cells for weighing refrigerant, is not covered beyond the initial setup and commissioning of the equipment. The requirement for calibration of load cell controls is considered normal maintenance and is dependent on many factors, the main one being the care taken when moving the equipment about the shop.

7. EXCLUSION OF LOST PROFITS AND OTHER CONSEQUENTIAL DAMAGES

Manufacturer will have no liability for any lost profit, cargo loss, usage loss or other consequential damages alleged to have been caused by any defect in the product or any failure of the Manufacturer to meet any obligation under this agreement including the obligation to repair and replace set forth in Paragraph 2 above.

8. LIMITATIONS OF ACTIONS

No action for breach of this warranty shall commence more than one year after the accrual of the cause of action.

9. MERGER

This written warranty is the complete, final and exclusive agreement of the parties with respect to the quality or performance of the goods and any and all warranties and representations, except warranty extensions, if any, in writing as applicable.

10. NO ORAL MODIFICATIONS OR WAIVERS

No modification of this warranty or waiver of its terms shall be binding on either party unless approved in writing by an authorized official of the party.

11. GOVERNING LAW

This warranty and the rights and duties of the parties under this warranty shall be governed by the law of Pennsylvania, the state of the Manufacturer's principle place of business.



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