

OTC LIFETIME MARATHON WARRANTY®

Effective 4-1-84

THIS WARRANTY IS EXPRESSLY LIMITED TO ORIGINAL RETAIL BUYERS OF SPX's OTC BRAND PRODUCTS OR PARTS ("OTC PRODUCTS"). THIS WARRANTY IS NOT ASSIGNABLE OR TRANSFERABLE. SPX MAKES NO WARRANTY TO ANYONE ELSE, INCLUDING OTHER PURCHASERS AND/OR USERS, AND NONE SHALL BE IMPLIED.

Except as otherwise provided in this warranty, OTC Products are warranted against defects in materials and workmanship for the life of the OTC Product, meaning that point in time when the OTC Product no longer functions due to normal wear. This warranty does not apply to electronic products, which are covered by separate warranties. Nor does this warranty apply to the following items, which may be incorporated into or sold with OTC Products and which are sold "as-is" with all faults: chains, batteries, electric motors, knives, and cutter blades. (Electric motors are warranted by their manufacturers under conditions stated in their warranties.)

The sole and exclusive remedy for any OTC Product found to be defective is repair or replacement, at the option of SPX. If this exclusive remedy is deemed to have failed of its essential purpose, SPX's liability shall not exceed the purchase price of the OTC Product. In no event will SPX be liable for any direct, indirect, special, incidental, or consequential damages (including lost profit) whether based on warranty, contract, tort, or any other legal theory.

This warranty does not cover any OTC Product that has been abused, altered, worn out, contaminated, rusted, heated, ground, damaged due to side loading, used for a purpose other than that for which it was intended, or used in a manner inconsistent with SPX/OTC's instructions regarding use. The existence of a defect shall be determined by SPX in accordance with procedures established by SPX. No one is authorized to make any statement or representation altering the terms of this warranty.

DISCLAIMER

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

REPAIR

Should your OTC Product require repair service, return it freight prepaid to an OTC authorized service center, and provide proof of purchase. If the OTC Product is covered by warranty, SPX will return the repaired OTC Product, or a replacement, ground freight prepaid. If the OTC Product is determined to be out of warranty, it will be repaired for a reasonable charge plus return freight.

Rev. 5/15/00

THIS WARRANTY IS EXPRESSLY LIMITED TO ORIGINAL RETAIL BUYERS OF SPX ELECTRONIC DIAGNOSTIC TOOLS ("UNITS").

SPX Units are warranted against defects in materials and workmanship for three years (36 months) from date of delivery. This warranty does not cover any Unit that has been abused, altered, used for a purpose other than that for which it was intended, or used in a manner inconsistent with instructions regarding use. The sole and exclusive remedy for any Unit found to be defective is repair or replacement, at the option of SPX. In no event shall SPX be liable for any direct, indirect, special, incidental or consequential damages (including lost profit) whether based on warranty, contract, tort or any other legal theory. The existence of a defect shall be determined by SPX in accordance with procedures established by SPX. No one is authorized to make any statement or representation altering the terms of this warranty.

DISCLAIMER

THE ABOVE WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

SOFTWARE

Unit software is proprietary, confidential information protected under copyright law. Users have no right in or title to Unit software other than a limited right of use revocable by SPX. Unit software may not be transferred or disclosed without the written consent of SPX. Unit software may not be copied except in ordinary backup procedures.



ORDER INFORMATION

Replacement and optional parts can be ordered directly from your SPX authorized tool supplier. Your order should include the following information: • Quantity • Part number • Item description

Technical Service

If you have any questions on the operation of the product, please call (800) 533-6127.

Repair Service

When sending your SPX electronic product in for repair, please include the following information:

- company name • contact name • telephone number
- description of the problem • proof-of-purchase for warranty repairs
- preferred method of payment for non-warranty repairs

Payment can be made with Visa, Master Card, COD, or with approved credit terms. To receive a credit application, please fax your request to the Credit Department at 800-962-8734.

Send the unit to:

SPX Corporation, Owatonna Facility
2300 Park Drive, Owatonna, MN 55060
Attn: Repair

9/15/00

Robinair Limited Warranty Statement



This product is warranted to be free from defects in workmanship, materials, and components for a period of one year from date of purchase. All parts and labor required to repair defective products covered under the warranty will be at no charge. The following restrictions apply:

1. The limited warranty applies to the original purchaser only.
 2. The warranty applies to the product in normal usage situations only, as described in the Operating Manual. The product must also be serviced and maintained as specified.
 3. If the product fails, it will be repaired or replaced at the option of the manufacturer.
 4. Transportation charges for warranty service will be reimbursed by the factory upon verification of the warranty claim and submission of a freight bill for normal ground service. Approval from the manufacturer must be obtained prior to shipping to an authorized service center.
 5. Warranty service claims are subject to authorized inspection for product defect(s).
 6. The manufacturer shall not be responsible for any additional costs associated with a product failure including, but not limited to, loss of work time, loss of refrigerant, cross-contamination of refrigerant, and unauthorized shipping and/or labor charges.
 7. All warranty service claims must be made within the specified warranty period. Proof-of-purchase date must be supplied to the manufacturer.
 8. Use of recovery/recycling equipment with unauthorized refrigerants, sealants, or dyes will void the warranty.
 - Authorized refrigerants are listed on the equipment or are available through the Technical Service Department.
 - The manufacturer prohibits the use of the recovery/recycling equipment on air conditioning (A/C) systems containing leak sealants, either of a seal-swelling or aerobic nature.
 - The manufacturer prohibits the use of dyes injected through the oil injection device on the recovery/recycling equipment!
- This Limited Warranty does not apply if:
- The product, or product part, is broken by accident.
 - The product is misused, tampered with, or modified.
 - The product is used for recovering or recycling any substance other than the specified refrigerant type. This includes, but is not limited to, materials and chemicals used to seal leaks in A/C systems.
 - The product is equipped with an oil injection device that has been used to inject dye. The manufacturer only endorses the use of separate dye injection devices, and does not support the use of the oil injection feature for this purpose.

Note: Refillable refrigerant tanks are reusable.



Stinger by OTC Products Two-Year Warranty

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Except as otherwise provided in this warranty, Stinger by OTC Products are warranted against defects in materials and workmanship for two years. This warranty does not apply to electronic products, which are covered by separate warranties. Nor does this warranty apply to the following items, which may be incorporated into or sold with Stinger by OTC Products, and which are sold "as-is" with all faults: chains, batteries, electric motors, knives, and cutter blades. (Electric motors are warranted by their manufacturers under conditions stated in their warranties.)

The sole and exclusive remedy for any Stinger by OTC Product found to be defective is repair or replacement, at the option of SPX Service Solutions, or its authorized warranty service providers. If this exclusive remedy is deemed to have failed of its essential purpose, SPX Service Solutions' liability shall not exceed the purchase price of the Stinger by OTC Product. In no event will SPX Service Solutions be liable for any direct, indirect, special, incidental, or consequential damages (including lost profit) whether based on warranty, contract, tort, or any other legal theory.

This warranty does not cover any Stinger by OTC Product that has been abused, altered, worn out, contaminated, rusted, heated, ground, damaged due to side loading, used for a purpose other than that for which it was intended, or used in a manner inconsistent with SPX Service Solutions/OTC's instructions regarding use. The existence of a defect shall be determined by SPX Service Solutions in accordance with procedures established by SPX Service Solutions. No one is authorized to make any statement or representation altering the terms of this warranty.

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STANDARD REPAIR PROCEDURE

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Stinger No Hassle Exchange Procedure STINGER BY OTC "NO HASSLE" EXCHANGE PROCEDURE

Certain products listed on page 384 are covered by our "No Hassle" over-the-counter exchange policy. This policy covers defects in material or workmanship occurring within two years from the initial retail purchase. As a distributor of Stinger by OTC products, you are authorized to provide a new, identical product at no charge in exchange for the defective in-warranty product covered by the "No Hassle" policy. You must retain the defective merchandise for inspection by an SPX representative. An offsetting credit will be issued upon approval by the SPX representative. The SPX representative will then provide the distributor with direction as to field destruction or return of the unit to SPX. This return must be authorized through OTC Customer Service with an RGA number. If the distributor destroys the product prior to approval from their SPX representative, no credit will be issued. For returned products that do not qualify for the in-warranty claim, the distributor will be invoiced for inspection and handling charges. For "No Hassle" claims on any of these products, you are required to verify only three points to establish in-warranty status:

1. The item is within the warranty period. Proof of retail sale must be provided to receive an RGA number.
2. The cause of the claim is truly due to manufacturing or material defect(s). A description of the defect must be included with the returned unit. Defects due to abuse, alterations, mishandling or accidental damage, or use for a purpose other than which it was intended, are not covered.
3. If the defect involves a missing or damaged hardware accessory for which a replacement part or repair kit is readily available (i.e. wheels, casters, handles, and other miscellaneous hardware), then "No Hassle" exchanges will only be authorized if the part was found to be missing or defective within 30-days of the original purchase. Proof of retail sale must be provided to receive an RGA number.

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2300 Park Drive, Owatonna, MN 55060
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9/15/00

Robinair Limited Warranty Statement

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 - Authorized refrigerants are listed on the equipment or are available through the Technical Service Department.
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- The product, or product part, is broken by accident.
 - The product is misused, tampered with, or modified.
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Stinger No Hassle Exchange Procedure STINGER BY OTC "NO HASSLE" EXCHANGE PROCEDURE

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3. If the defect involves a missing or damaged hardware accessory for which a replacement part or repair kit is readily available (i.e. wheels, casters, handles, and other miscellaneous hardware), then "No Hassle" exchanges will only be authorized if the part was found to be missing or defective within 30-days of the original purchase. Proof of retail sale must be provided to receive an RGA number.

Att: Paul Lister From: Ray S-L Marketing



NO-HASSLE RETURN POLICY
Field Destruction Procedures

Eric Adamson
 Rev. 4/18/06

PART NUMBER	PART REMOVED	PART NUMBER	PART REMOVED
1500	see 1504	4305A	handle socket & pump piston
1500A	see 1504A	4312	handle socket & pump piston
1502	handle socket & bolts	4312A	handle socket & pump piston
1503	handle socket & bolts	4313	handle socket & pump piston
1503A	handle socket & bolts	4313A	handle socket & pump piston
1504	handle socket & bolts	4314	handle socket & pump piston
1504A	handle socket & bolts	4314A	handle socket & pump piston
1526	handle socket & bolts	4320	handle socket & pump piston
1534	top tubing	4320A	handle socket & pump piston
1536	see 1526	4321	handle socket & pump piston
1537	handle socket & bolts	4321A	handle socket & pump piston
1543	handle	4322	handle socket & pump piston
1545	hydraulic jack	4322A	handle socket & pump piston
1580	hydraulic pump	4324	cross bar
1734	top tubing	4332	handle socket & pump piston
1737	handle socket & bolts	4332A	handle socket & pump piston
2002	hydraulic cylinder	5112	handle socket & pump piston
2003	see 2002 and 4305	5120	handle socket & pump piston
2004	hydraulic cylinder	5212	handle socket & pump piston
2007	mounting plate	5220	handle socket & pump piston
2010	mounting plate	9005B	handle socket & pump piston
2012	mounting plate	9008B	handle socket & pump piston
2015	saddle	9012B	handle socket & pump piston
2015A	saddle	9020B	handle socket & pump piston
2016	saddle	9030B	handle socket & pump piston
2016A	saddle	9101	complete unit
2018	saddle pad & base	9101A	complete unit
2018A	saddle pad & base	9102	complete unit
2021	cross beam with wheels	9104	complete unit
2025	leg assembly	9104A	complete unit
2510	oil outlet - Item #58	9105	handle socket & handle
4302	handle socket & pump piston	9106A	handle socket & handle
4302A	handle socket & pump piston	9107	handle socket & handle
4304	handle socket & pump piston	9107A	handle socket & handle
4304A	handle socket & pump piston	9110	complete unit
4305	roller slide plates	9110A	complete unit
4306	handle socket & pump piston	9112B	handle socket & pump piston
4306A	handle socket & pump piston	9120B	handle socket & pump piston