31/2006 TUE 14:05 FAX 254 988 7400 Saint-Godain Cust Svc

J330 Policies and Procedures



PAYMENT TERMS:

2% 40 Days, Net 60 Days

* For payments received at our lock box location within 40 days from the invoice date, a 2% discount applies.

* For payments received at our lock box location between 41 and 60 days from the invoice date, net invoice amount applies.

2%/40/i30 billing terms will allow order entry with Norton at any time during the month without sacrificing a generous discount period. Customers will have 40 days from date of invoice in which to discount Norton invoices, regardless of when the order was entered. This flexibility will provide customers the opportunity to enter Norton orders as their business activity requires.

PROOF OF DELIVERY:

Proof of delivery must be requested within 120 days of the invoice.

NON-STOCK AVAILABILITY:

Items Identified as non-stock require a minimum order quantity per specification of:

< or = 6" Discs 2000 > 6" Discs 1000 Fibre Discs 1000 9" x 11" Sheets 2000 **Cut Sheets** 4000 **Body File Strips** 1500 **PSA Disc Rolls** 60 **PSA Sheet Rolls** 60

Leadtim) is 4 to 6 weeks. Contact your customer service representative for additional details:

WARRANTY:

Norton varrants any products delivered hereunder will be free from defects in material or workmanship for a period of one year from the date of purchase. Norton's sole obligation under this warranty shall be to repair or replace, at Norton's option, any product which is non-conforming provided any such product failure was not caused by a subsequent modification of the product, misuse or a failure to follow any applicable instructions for the product. EXCEPT FOR THE FOREGOING, NORTON EXPRESSLY DISCLAIMS ALL GUARANTIES AND/OR WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

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BUYER AGREES THAT ANY CIVIL ACTION AGAINST NORTON RELATING TO OR ARISING OUT OF THE SALE OF GOODS HEREUNDER SHALL BE COMMENCED WITHIN ONE (1) YEAR OF THE DATE OF THE CAUSE OF ACTION ACCRUED; OTHERWISE IT SHALL BE BARRED.

PRICE: SUBJECT TO CHANGE WITHOUT NOTICE.



NORTON