

EVERCOAT AUTOMOTIVE DIVISION POLICY

- 1 Automotive terms are 2% 45 days, net 46 days.
- 2 FOB Fibre Glass-Evercoat. Freight prepaid on shipments of \$3,000 or more, all products combined.
- 3 Merchandise is sold at prevailing prices. All prices are subject to change without notice. Minimum order is \$500.00.
- 4 Merchandise may be returned only with the permission given in writing by our Cincinnati, Ohio, Customer Service Department.
- 5 There will be a 20% restocking charge for any returns not due to errors by our company. All requests for return must be within 90 days of receipt of invoice. Merchandise must be in good, resalable condition in original factory case. We do not guarantee the sale of our products and, therefore, will not accept returns that are not due to our errors after 90 days. Sale of opening order for any new Evercoat® product is guaranteed for six months from date of purchase within three months of release.
- 6 The minimum annual purchase requirement to be an Evercoat® Distributor is \$10,000. Distributors failing to reach the \$10,000 annual purchase requirement will be requested to purchase their Evercoat® products through a distributor.
- 7 Evercoat reserves the right to authorize and/or control use of our brand and all of our trademarks via printed or electronic media. The use will be governed by our Brand Management Policy.
- 8 Evercoat® Distributors agree, upon request, to supply outgoing sales of our products. The outgoing sales request could be by county, zip code or state at either the distributor's sales level or cost of sales.
- 9 Freight claims: The delivery receipt must be noted and assigned before any claims/credit can be made for short or damaged freight. Notify our company within 48 hours regarding any shortages. In case of damage, contact delivering carrier for an inspection report and forward to our company.
- 10 We reserve the right to ship freight collect on any order that does not meet the freight prepaid requirements.
- 11 We reserve the right to increase orders for less than standard package quantities.
- 12 The shelf life of our products is guaranteed to one (1) year after receipt of merchandise. Fibre Glass-Evercoat is responsible only for the quality of its merchandise and, therefore, only for the replacement of defective products. It is not responsible for their performance or for any labor or liability regarding their application or for any more than the value of the replacement of merchandise involved in any claim regarding application of Fibre Glass-Evercoat products.
- 13 In the event the merchandise quality is questionable and within warranty, in most cases, a small sample can be returned to us prepaid for laboratory inspection. Results of the lab test will ultimately determine the credit to be issued.
- 14 In the event of a price discrepancy, do not deduct from your invoice. Contact a Fibre Glass-Evercoat Customer Service Representative within 90 days of receipt of invoice.

Fibre Glass-Evercoat
a division of Illinois Tool Works Inc.
6600 Cornell Road, Cincinnati, OH 45242
(513)489-7600 or (800)729-7600
Customer Service: Fax (513)489-7137 or (800)729-1580
www.evercoat.com
Branch Offices: 1505 Dupont Ave., Ontario, CA
41 Brockley Dr. #4, Hamilton, Ontario, Canada L8E 3C3
(905)660-1060 Phone (905)660-4009 Fax

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